

Returns Policy for Website, Phone & Fax Orders



For our Custom Manufactured Goods (CFab) Warranty & Terms of Sale: [Please click here](#)

Returned Goods - Warranty Products

To obtain a RA number call Customer Service at 800-322-8324.

Please have available the date of purchase, invoice number and reason for return. Upon issuing an RA number, Fabtech Systems will mail a special label for you to use. This label must be used in order for the return to be processed and expires 30 days from issuance. A credit will be posted to your account for the returned goods once the merchandise is evaluated. A new invoice will be issued for the replacement product or, in the event the manufacturer does not accept the product for warranty coverage, the credit may be reversed and/or reduced by any manufacturer assessed fees. Merchandise returned without a Return Authorization Number will be returned to you.

Returned Goods - Non-Warranty Products

To obtain a RA number call Customer Service at 800-322-8324.

Please have available the date of purchase, invoice number and reason for return. A credit will be posted to your account for the returned goods once the merchandise is evaluated. A new invoice will be issued for the replacement product. Returns WILL NOT be accepted on merchandise kept for more than 30 days from date of invoice. Qualified returns may be subject to a restocking fee (does not apply to items shipped in error by Fabtech Systems). Returned items must be in original condition and in their original packaging. Altered, discontinued, clearance, or custom-ordered items may not be returned. Return shipping charges are paid by the customer. Merchandise returned without a Return Authorization Number will be returned to you.